

SANITATION PROGRAM

The City of Del City revised the Sanitation Ordinance on October 1, 2010. The changes will begin on November 1, 2010. The update reflects changes required to implement the capability of new equipment and to provide the most efficient service to all households at the lowest cost. The residential sanitation system is only equipped to collect household garbage, rubbish, and yard waste. The city has other methods to service customers requiring the removal of oversized items, furniture, tree limbs and minor construction debris.

The changes are being implemented to prevent injuries to the drivers, reduce the damage being done to equipment and establish a system that provides a wide range of services to residents at a cost that allows the city to maintain the service at reasonable rates. The residential sanitation system consists of more than the automated truck. There are other methods available to service residents that are more suited for many of the items now being placed at the curb for weekly collection.

Many of the changes are due to the operation of the equipment. For example items piled on top of the poly kart normally fall off the kart before it reaches the truck hopper. These items fall between the truck and the curb. Also, when trash leaves the poly kart, it free falls about 2-3 feet at the top of the truck. If trash inside the poly kart is not bagged, the wind catches it and blows it out of the hopper. If the arrow on the lid is not facing the street the lid opens in the wrong direction causing trash to go past the hopper over the other side of the truck and into the street. The claw on the arm that picks up the poly kart is set to fit the city supplied kart. When other types of containers are used, they can be damaged or fall out of the claw.

Many, if not all, of the services provided in the past will be continued. However, the method in which they are provided has changed. **The key to maintaining the lowest possible cost is the efficient use of the totally automated truck which depends on how residents place their poly kart at the curb.**

The highlights of the changes are as follow:

1. Beginning in October 2010 new accounts will be provided with 2 poly karts and billed accordingly. A second poly kart has been available to current account holders and will remain so.
2. Only the city supplied poly kart will be serviced. Private containers will no longer be serviced.
3. After the kart has been completely filled, the ordinance allows residents to place up to six plastic bags of yard waste (grass clippings etc) at the curb. Each bag can not weigh over 30 pounds.

4. Household trash must be bagged, and can only be placed within the city supplied poly karts. Household trash or rubbish cannot be placed at the curb as if it were yard waste.
5. The poly kart is the primary method of providing service and it must be totally filled before any bags of yard waste will be picked up at the curb.
6. The city poly kart(s) at the curb notifies the driver that the residence has an active account. If there is not a kart at the curb, the driver will not service the residence.
7. Placement of the karts at the curb is critical to the operation of the equipment. The kart must not be overloaded (the lid must be closed), the arrow on the kart must face the street, and the karts must be at least four feet apart and five feet from any obstruction including bags of yard waste, cars, mailboxes, hydrants or other similar obstructions. Items cannot be placed on the top of the poly kart, and a locking device cannot be used to close the lid. The driver will not attempt to service karts that are in any of these conditions. If the kart cannot be serviced, the resident must first correct the condition, and then call the sanitation division at 671-2873 for a return pickup. The account will be charged for this action.
8. Oversize items (furniture etc.) can be picked up by contacting utility billing at City Hall 670-7320 for a special pickup fee.
9. Containers from 3 cubic yards thru 40 cubic yards are available for rent. Household hazardous waste items and used oil can be disposed of by contacting Public Works at 671-2873.
10. The landfill at I-240 and Bryant Ave. remains available Monday through Saturday at a deeply discounted cost to residents of Del City who transport items for disposal at that location. A current Del City water bill and identification must be shown to the scales operator upon entry. A hardhat and reflective vest are required safety equipment within the landfill.
11. Households that do not have anyone physically capable of placing the poly kart at the curb can receive assistance from the sanitation truck driver. For information call 671-2873
12. The city supports organizations that provide additional opportunities to residents to have trash collected at central locations on a periodic basis.

The Del City Sanitation Division looks forward to providing service to the residents while maintaining open communication on how to improve the quality of our service within the funding constraints available.

Questions regarding billing issues can be addressed by calling Utility Billing at 670-7320. Questions regarding the operation of the Sanitation Division can be answered by calling 671-2873.